

Residents of The Arbor, Halyards Court and Carrick Square
Brentford Lock West

28 November 2018

By Email

Brentford Lock West ("BLW") - Residents' Update No. 5

Dear Residents

We enclose Update 5 in relation to Defects and other ongoing matters at BLW.

In relation to the progress being made toward closing out the defects, there remain a total of 32 outstanding defects which are within properties. 26 have been completed since we last wrote to you, however WPH are still struggling to gain access and arrange appointments with certain Residents.

In relation to communal areas, there remain 5 defects internally, 3 in external parts, and works to the car park and ancillary rooms have now been completed.

Our weekly calls with WPH are continuing, and the focus remains on closing out remaining defects by the end of the year.

We had a useful meeting with your directors on Monday evening, and have taken away various actions in relation to Estate issues generally, about which we will continue to liaise with the directors.

Whilst you may already be aware, we also just wanted to mention the fact that Phase 2 of the Estate has now practically completed, so you will be experiencing more of your new neighbours moving in over the coming weeks. This will hopefully cause minimal disruption to you, but there may understandably be an increase in traffic in and around the Estate over the coming weeks as a result.

Yours faithfully

Waterside Places

For and on behalf of Waterside Places

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