

Residents of The Arbor, Halyards Court and Carrick Square
Brentford Lock West

14 November 2018

By Email

Brentford Lock West ("BLW") - Residents' Update No. 4

Dear Residents

We now enclose a further Update in relation to Defects and other ongoing matters at BLW.

In relation to the progress being made toward closing out the defects, there remain a total of 58 outstanding defects which are within properties. These are predominately made up of flooring and Ideal Combi related items.

There remain a number of Residents who refuse to allow access for the defects within their homes to be completed. We would reiterate that if those Residents do wish the defects to be closed out, please get in touch without delay, otherwise no further action will be taken. We will be writing to any such affected Residents individually to confirm this.

In relation to communal areas, there remain 6 defects internally, 5 in external parts, and 2 in the car park and ancillary rooms.

WPH have a large presence on the Estate this week and will primarily be working within the basement car park, internal and external communal areas and within the units, so we expect these outstanding items to progress significantly by the next Update in two weeks' time. We are continuing to have weekly calls to monitor progress with WPH, and remain focussed on ensuring these defects are completed by the end of this year.

Yours faithfully

Waterside Places

For and on behalf of Waterside Places